

City of Toronto • Ontario, Canada

Project in Brief

Customer: City of Toronto
Total lockers purchased: 154
Purchase dates: 2004, 2005, 2006

Toronto Bicyclists choose Cycle-Safe® Bike Lockers over Competitors

Cycle-Safe® bike lockers have proven to be the winning choice. The City of Toronto purchased lockers from three companies and installed them for evaluation in March 2005. Participants in the process were asked to try each locker for a few weeks and then give feedback to the cities' Transportation Department.

Cycle-Safe bike lockers were judged safer and easier to use, according to David Tomlinson, Assistant Planner with Toronto's Transportation Services Pedestrian and Cycling Infrastructure Unit. "We chose Cycle-Safe because they were considered the most secure and convenient to use. The locking mechanism was a big factor — they froze up less than the competition in winter," said Tomlinson.

Cycle-Safe lockers were installed near rail stations, at City Hall, a streetcar/regional rail hub, and at the University of Toronto as a demonstration project.

"More are to be installed at the ferry terminal and at subway stations" Tomlinson said. City officials chose the M6 layout, standard beige color, single tier lockers.

In Toronto cyclists can enjoy 300 kilometers of combined bike lanes, bike paths and signed routes, which



Convenient and large enough to fit larger bicycles.

make it easy to combine cycling and commuting. Problems with theft of bikes from bike racks, depicts an increasing number of commuters turning to bike lockers for better security.

Toronto's Cycling and Transit Project Organizer Pauline Craig said the new bike locker program has been well received. "We have had a very positive response to this new program and are currently at 65 percent capacity after running

for only one month," Craig said. The city plans to increase usage by developing promotional materials and marketing campaign as well as installing lockers at more city locations. Users report that they want lockers close to transit stations, places of work and schools.

Users appreciate the security and protection from the elements that the bicycle lockers offer. Some users rent two lockers at different rail stations for longer commutes. Few mechanical problems are ever reported with Cycle-Safe® lockers. Users like the high-quality components of Cycle-Safe® units, worry-free materials, resistance to vandals and flexible configuration.

Cycle-Safe lockers are visually pleasing, reduce traffic, promote overall wellness and promote the vision of the Toronto Bike Plan. The plan aims to create a safe, comfortable bicycle friendly environment in Toronto that encourages people of all ages to use bicycles for everyday transportation and enjoyment.

The primary goal of the Toronto Bike Plan is to double the number of bicycle trips made as a percentage of total commutes to the city.

Bike lockers are a critical component of the overall bike plan.



16 Cycle-Safe bicycle lockers installed at City Hall.



6 lockers installed at the GO Station at Exhibition Place.



Easier to open door.



Faster than locking 2 racks

RESOURCE Information

City of Toronto

Web Site Addresses

- www.toronto.ca/cycling/locker.htm#whatis
- www.transportationtomorrow.on.ca/
- www.jpint.utoronto.ca/tts01/Toronto.html

Case Studies Available

Corporations

Case Study No. 7- Bayer Corporation, Berkeley California

Municipalities

Case Study No. 10- City of Phoenix, Phoenix, Arizona

Case Study No. 13- St. Paul, Minnesota

Universities

Case Study No. 1- University of Washington

Case Study No. 11- The University of Minnesota

Case Study No. 12- Ball State University

Transit

Case Study No. 2- King County Metro Transit, King County, Washington

Case Study No. 3- New Jersey Transit, Newark, New Jersey

Case Study No. 4- Washington Metropolitan Area Transit Authority Washington, D.C.

Case Study No. 6- Vancouver-British Columbia Translink, Vancouver, British Columbia Canada

Case Study No. 8- Newhall Metrolink Station- So. California Regional Rail Auth.

Case Study No. 9- Caltrain, San Francisco to Gilroy, California